



PH: 815.981.4990
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What to Expect with Telemedicine

- One of our medical assistants will contact you 15-30 minutes prior to your appointment time via phone to collect your medical history and reason for the visit.
- At the time of your visit, you will receive either a text message or email notification (whichever you have elected with our front staff when scheduling) with a link to doxy.me (this does require use of Safari browser). Once you click on this link you will be taken to a virtual waiting room. Dr. Friedrichs will be with you as soon as possible.
- Please be certain you have access to your patient portal of our electronic medical record. This is how you will be able to view your completed visit including counseling on your condition and proper use of medications if prescribed.
- If the patient is a minor, a parent or legal guardian must be present during the teleconference to provide consent.
- Please be advised that we may recommend an in-office visit based upon findings during the telehealth visit
- These visits are subject to our typical no-show policy/fee if you fail to present to the appointment at your scheduled time.

To view your handout on EMA, please log-in to your patient portal.

Once in the portal, click Appointments at the top of the screen.

Click Past Appointments

Click on the visit date/time

Click View Handout



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